

INTERNATIONAL WIRE TRANSFER REQUEST

ORIGINATOR INFORMATION

Member Name _____ Last Name _____ First Name _____ MI _____ Date: _____
 Member Address: _____ Street _____ City _____ State _____ Zip _____
 Daytime Phone: _____ Member Email Address: _____
(For a Confirmation Callback – must be on record with UCU)
 Withdraw from Member #: _____ Suffix #: _____ Wire Amount: _____

WIRE INFORMATION

Name of Foreign Bank: _____
 Bank ID number (Routing, SWIFT or BIC code): _____
 Foreign Bank Address: _____ Address _____ City _____ Country _____
Will it be forwarded to another Bank/Credit Union? (If not, proceed to beneficiary section.)
 Name of bank or credit union forwarding to: _____
 Bank ID number (routing, SWIFT or BIC code): _____
 Financial Institution Address: _____ Address _____ City _____ Country _____
 Name of Beneficiary: _____ Account Number: _____
 Beneficiary Address: _____ Address _____ City _____ Country _____
 Reference or Special Instructions: (e.g. escrow number, if needed) _____
 Purpose of Wire (**REQUIRED**): _____

Additional Beneficiary Information if the country is one of the following in the European Union: Austria, Belgium, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Netherlands, Norway, Poland, Portugal, Slovak Republic, Slovenia, Spain, Sweden, Switzerland, and United Kingdom.

IBAN (International Bank Account Number) _____

I authorize University Credit Union (UCU) to wire funds on my behalf, including any applicable fees (according to schedule of fees). I understand any fees charged to me are non-refundable and the funds will be transferred in US Dollars. **I am aware the beneficiary may receive less money, due to currency conversion and fees that may be charged by the receiving bank.** I understand UCU is not responsible for any loss or delay which may occur due to incomplete or inaccurate information provided in this request or which may result by subsequent handling by another party other than UCU. I understand the wire service is subject to deadlines and completion times and if a confirmation call from UCU to me is necessary before the wire can be completed, UCU is NOT responsible for the inability to complete this wire. Because of Consumer Financial Protection Bureau (CFPB) regulations, I understand the 30-minute rescission period starts when UCU receives this request by email or fax. This request cannot be revoked after transmission is initiated by UCU. Wire transfers are governed by the Uniform Commercial Code Section 4A, Federal Reserve Regulation J, and in accordance to US laws and OFAC regulation. I can review the UCU Membership Agreement for additional terms and conditions. As a matter of policy, University Credit Union checks all outgoing wires with the Department of Treasury, Office of Foreign Assets Control and if it is a prohibited transaction the funds may be blocked, the transaction rejected, or further action taken.

EMAIL TO UCUMAIL@UCU.ORG or FAX TO 424.320.4619

Member's Signature _____

UCU USE ONLY [1st verification]

ID Verified: (circle two: POB; Bene; PP/DL#; Pswd; Last dep; loan) ID answers: _____
 Date Received: _____ Time Received: _____ Date wire to be processed: _____ Employee Initials: _____
 Date of withdrawal & fee: _____ FMIlog ~ address changed last 60 days: Yes No Verified deposits for wire amount have cleared: Yes No
 Verified OFAC: Receiving bank/credit union Yes No Forwarding bank/credit union Yes No Beneficiary Yes No

UCU ONLY [2nd verification - Callback]

ID Verified: (circle two: POB; Bene; PP/ DL#; Pswd; Last dep; loan) ID answers: _____
 Verified with member that all information is correct: Yes No Employee Initials: _____ Date _____ Time _____

CATALYST

Input Emp: _____ Date: _____ Time: _____ Reference #: _____
 Approval Emp: _____ Date: _____ Time: _____

ADDENDUM TO UNIVERSITY CREDIT UNION MEMBERSHIP AND ACCOUNTS AGREEMENTS

This addendum is incorporated into and made part of the Membership & Accounts Agreement Booklet dated October 18, 2018.

Effective October 28, 2013

Page 48 – 50, Funds Transfer Agreement and Notice ~ International Remittance Transfers is added as follows:

Additional Agreements for International Wire Transfers

1. Any wire transfer containing a foreign financial institution's information and/or ends up in a non-USA financial institution account is considered an international wire and must follow those requirements.
2. By federal regulation, international wires require a special receipt that is generated by the Credit Union.
3. The sender of an international funds transfer has the right to cancel their funds transfer via a verbal request within 30 minutes of paying for the transfer if:
 - a. The request to cancel enables the credit union to identify the sender's name and address and the particular transfer to be canceled;
 - ~ AND ~
 - b. The transferred funds have not been picked up by the designated recipient or deposited into an account of the designated recipient.
4. If the credit union receives a request to cancel the transfer order with the conditions above being met, the credit union shall refund, at no additional cost to the sender, the total amount of funds provided in connection with the funds transfer, including any fees and, to the extent not prohibited by law, taxes imposed in connection with the transfer, within three business days of the request.
5. International wires initiated by the credit union will only be transmitted in U.S. dollars.

University Credit Union INTERNATIONAL Wire Error Resolution and Cancellation Disclosures

What to do if you think there has been an error or problem:

If you think there has been an error or problem with your remittance transfer:

- Call us at 800.UCU.4510; or
- Come into one of our Advisory Centers

You must contact us within 180 days of the date we promised to you that funds would be made available to the recipient. When you do, please tell us:

- (1) Your name, address, and telephone number;
- (2) The error or problem with the transfer, and why you believe it is an error or problem;
- (3) The name and address of the person receiving the funds, and if you know it, his or her telephone number; and
- (4) The dollar amount of the transfer; and
- (5) The confirmation code or number of the transaction (from the CFPB receipt). (For your convenience, a form will be available for you to use in completing this needed information.)

We will determine whether an error occurred within 90 days after you contact us and we will correct any error promptly. We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of any documents we used in our investigation.

What to do if you want to cancel a remittance transfer:

You have the right to cancel a remittance transfer and obtain a refund of all funds paid to us, including any fees. In order to cancel, you must contact us at 800.UCU.4510 or come into one of our Advisory Centers within 30 minutes of payment for the transfer. If you do not contact us within 30 minutes, we are not able to cancel the request nor refund any processing fees.

When you contact us, you must provide us with information to help us identify the transfer you wish to cancel, including the amount and location where the funds were sent. We will refund your money within three business days of your request to cancel a transfer as long as the funds have not already been picked up or deposited into a recipient's account.