

03 HLDP TIMELINE

Pre-HLDP

- 2.5+ GPA
- work at The Statler Hotel
- 4+ semesters before graduation
- apply for HLDP (info session, Google form, supervisor appraisal, formal interview)

Supervisory Level

- lead and perform supervisory tasks
- complete Secondary Certification (200+ hrs in home department, cross-train 10+ hrs in another division, leadership training and hotel-wide discussions)
- participate in HLDP

Directorial Level

- work in a strategic leadership role for division
- attend department and hotel-wide meetings
- create and complete on self-directed project(s)
- take part in hotel wide operational leadership
- help student GM to lead HLDP

Entry Level

- mastery of entry jobs in home department
- complete Primary Certification (200+ hrs in home department, cross-train 12+ shifts in sister department, leadership training, additional elements for certification)
- take HADM 2170
- participate in HLDP

Managerial Level

- lead and perform managerial tasks
- complete Tertiary Certification (200+ hrs in home department, attend department and division meetings, work on projects)
- shadow hotel and HLDP leaders
- participate in HLDP
- **write letter of intent to become a director**

Student General Manager

- lead HLDP program (point of liaison for HLDP)
- work closely with GM and Executive Committee
- choose focus in their role as student GM
- develop and work on self-directed and hotel-wide projects
- work at least 16 hours a week (schedule own hours - time management)
- meet weekly with key individuals (GM, Nicole, ...) and attend weekly hotel meetings