

## Texas Wine Country Jellystone Park Camp-Resort™-Rules & Regulations

### General Park Rules & Policies:

- **CHECK-IN**- Check-in time is 1PM for RV & TENT SITES – 3PM FOR CABINS. We do have an early access option beginning at 12PM, but it is available only if site is vacant (i.e. nobody in the site before you). It also involves a fee based on the time of check-in.
- **CHECK-OUT**- Check-out time is 12PM. Extended access is available for \$25 to stay in the Camp-Resort until 3PM. Subject to availability.
- **WRISTBANDS**- Wristbands issued upon check-in must be worn at all times to identify you as a registered guest. These wristbands also serve as your ticket to fun! They grant you access and use of the Camp-Resort's amenities, activities, and facilities. You may be turned away from an activity or amenity if a wristband is not present.
- **PARKING** - To provide an appealing atmosphere for all guests, space has been provided at each RV site for two (2) vehicles and an RV. All parking at the campsite is restricted to the guest site's parking pad. No parking on the grass or at an empty site. Overflow parking for additional vehicles is available ONLY in designated areas. For information regarding these areas, please inquire at the Ranger Station. All guests will be required to always display a parking pass while in the park.
- **EXTRA VEHICLES**- 1 Camping Unit and 2 Cars per Site; extra vehicles \$5, not including day guest vehicles that must park in the overflow lot.
- **DRIVING IN PARK** - Safe, slow driving is a must! The speed limit is 7.5 miles per hour! Children, pets and adults are at play and walking throughout the Resort. Please remember pedestrians and bicycles have the right of way! Vehicles must yield to golf carts, and both must yield to people, pets, bicycles, and pedal karts.
- **PEDAL OR MOTORIZED VEHICLES** - Skates, rollerblades, skateboards, or scooters ARE NOT ALLOWED on covered porches at the Resort. Only ADA-compliant electric scooters are permitted for our special needs guests in our Resort. Dirt bikes and ATV riding are prohibited on Resort property.
- **GOLF CARTS**- Please register at Ranger station upon arrival. Must have proof of insurance, a Valid driver's license, and be at least 21 years of age. After registration, staff will provide you with a tag that you must keep on your golf cart while on premises. If you get caught failing to follow the speed limit or rules of the campground, you may be asked to leave without a refund.
- **VISITORS/GUESTS**- Limit 6 People per Site. Rates based on 6 people (2 Adults and Up To 4 Children-Ages 2 and Under are FREE). Additional Person Fees Apply- \$14.95 per person. All visitors and Day Pass guests must leave the Resort by 11 p.m. and MAY NOT stay overnight.
- **PETS** - Pets are allowed but are limited to dogs and cats ONLY. However, service dogs are always allowed. There should not be more than three pets per site without the approval of management. Aggressive breeds (Rottweilers, Pit Bulls, Dobermans, and Chows) are NOT allowed in the park. Any/all pets acting aggressively will not be allowed to remain on park premises and guests may be asked to leave with NO refund. Each guest is responsible for cleaning up after his/her pet and keeping the pet under control (leashed and restrained from excessive barking) throughout the entire resort. When your pet is leashed, the leash is not permitted to extend beyond your site boundaries. Due to health regulations, pets are not allowed in the pool area, bathhouse, bathrooms, Ranger Station, Garden Tent sites or rental units unless they are specifically designated as "pet-friendly units." No pets allowed at tent sites. Pets may not be left unattended at the site. For the safety of our guests, pets must be up to date on vaccinations. We reserve the right to remove hostile pets from the Camp-Resort.
- **QUIET HOURS**- Sunday-Thursday 10PM-7AM and Friday-Saturday 11PM-7AM. Enforced each night. During this time, please keep voices and other noises to a minimum and turn off any amplified sound. Please ensure that noise, human or otherwise, cannot be heard beyond your site boundary. At all times, please be mindful of other guests and refrain from making excessive noise. Any loud noise, which in the opinion of Management could disturb others, will not be tolerated, and will be handled in the appropriate fashion. In the event the Resort has a scheduled activity that extends past 11 p.m., affected guests will be asked to be at their campsite no later than 15 minutes after the conclusion of the scheduled activity.
- **TENTS**- No tents allowed on RV sites without written prior approval through the Ranger Station. One camping unit per site. Additional fee required.
- **CAMPFIRES** - Campfires are part of the camping experience and are allowed in the guest site fire pits or theater fire pit only. All fires must be properly extinguished when not attended and must be of reasonable size so as not to endanger anyone or anything. For your convenience, the Ranger Station has wood bundles available for purchase. Only wood or charcoal may be burned.
- **POOL** - Proper swim attire in the pool area is required. Cut-offs and street clothes are not acceptable. Parents need to accompany children 14 years old or younger while in the pool area. Children must be in swim diapers if not potty trained. Although lifeguards may or may not be present, guests are responsible for their own safety and that of their children. All Pools, Splash Zones, Water Slides, and Water Features are at the own risk of each guest. Guest assumes full responsibility for all injuries that may occur while on the premises.
- **DUMPING TANKS** - Emptying grey water or sewage tanks on the grounds is in violation of State Law and will not be tolerated.
- **LAUNDRY** - Clotheslines are NOT permitted anywhere in the Resort. For your convenience, our laundry is in the LONGHORN BREEZEWAY area.
- **ALCOHOL** - Alcoholic beverages are allowed in moderation at your site. Beer and wine are permitted off your site but must be in an approved container (plastic or aluminum only; NO GLASS containers allowed off of your site). State laws regulating alcohol consumption are to be followed by all guests.
- **JUMP PILLOW** - THE GUEST ASSUMES ALL RISKS ASSOCIATED WITH PLAY ACTIVITIES AND BOUNCING ON THE JUMPING PILLOW. YOU PLAY AND JUMP AT YOUR OWN RISK. FLIPS ON THE PILLOW ARE NOT ALLOWED. YOU MUST BE ACCOMPANIED BY AN ADULT IF UNDER 14. PLEASE SHOW COURTESY TO YOUR FELLOW GUESTs.

### Photo Policy:

NOTICE: Entrance onto the campground property constitutes permission for the management of Texas Wine Country Jellystone Park Camp-Resort™ to photograph the visitor while on the premises and to use any resulting pictures for any lawful purpose without compensation to the visitor.

By entering the premises described in the attached Site Map ("Premises"), guests consent and authorize Yogi Bear's Jellystone Park Camp Resort in Fredericksburg, TX ("Camp-Resort") and anyone else it may authorize, to film, tape, photograph or otherwise record guests and to use the photographs and/or motion pictures and video taken, including name, likeness and voice, as well as any testimonial statements made by guests, and all other aspects of their personality, ("Publicity Items"), and any reproduction of them in any form, for the purpose of publicizing, promoting and advertising CampResort's activities in any media now known or later developed, in perpetuity and throughout the world, without further compensation to guests.

Guests further agree to release and hold harmless Camp-Resort, its representatives, affiliates, subsidiaries, agents, officers directors, employees, successors and assigns, from any and all claims, demands, losses, costs, expenses or damages, including without limitation reasonable attorney's fees, which may arise out of or in connection with any claim by guests or alleged to be on guests behalf resulting from the use of the Publicity items, the use of which guests now knowingly and voluntarily grant to Camp-Resort, and the full ownership rights guests now knowingly and voluntarily grant and assign to Camp Resort. Further, guests acknowledge and agree that they assume all risks and dangers incidental to the activity of camping in a rustic, outdoors environment located on the Premises including, without limitation, the danger of being injured by insects or other animals, of being injured while participating in recreational activities, such as hiking, swimming, or boating on the Premises or of being injured as a result of inclement weather conditions ("Risks"). Guests agree to release and hold harmless Camp-Resort, its representatives, affiliates, subsidiaries, agents, officers, directors, employees, successors, and assigns, from any and all claims, demands, losses, costs, expenses or damages, including without limitation reasonable attorney's fees, which may arise out of or in connection of guests' undertaking of these Risks. Without limiting the generality of the foregoing, Guests specifically acknowledge that CampResort is not liable for injuries or property damages resulting from such Risks. Guests represent that they are the parent, legal guardian, or have been granted authority by same for any minor children that accompany them, and guests consent to the foregoing on the child's behalf.

**PARENTS ARE RESPONSIBLE FOR THEIR CHILDREN'S ACTIONS. CHILDREN UNDER 14 ARE TO BE ACCOMPANIED BY AN ADULT TO ALL AREAS OF THE RESORT, INCLUDING THE POOL. ALL THOSE UNDER 14 ARE TO BE AT THEIR SITE DURING QUIET HOURS, 11 P.M. TO 7 A.M.**

### Reservations:

- **AGE REQUIREMENT-** Must be **21 years old or older to rent campsite or cabin.**
- **SITE REQUESTS/LOCKING FEE-** Specific campsites or cabins may be requested but are not guaranteed. We do offer you the opportunity to guarantee your favorite campsite or cabin by paying our applicable Locking fee. If you opt out of the locking fee, you are guaranteed your selected site or cabin type, but NOT the specific unit number.
- **NIGHTLY MINIMUMS-** Minimum stay requirements may apply during your requested dates. Holiday Reservations are subject to 2-night minimum/ 3-night minimums.
- **EARLY ACCESS-** Early Access (before check-in time) does not guarantee site/cabin will be ready or available at time of arrival. Early access only guarantees access to the Camp-Resort and Camp-Resort amenities, which requires parking in overflow. Access is based on availability – please call for info. We absolutely cannot accommodate access prior to 12PM, so please plan your travel accordingly.
- **CHECK-IN-** Check-in time is 1PM for RV & TENT SITES – 3PM FOR CABINS. We do have an early access option beginning at 12PM, but it is available only if site is vacant (i.e. nobody in the site before you). It also involves a fee based on the time of check-in.
- **CHECK-OUT-** Check-out time is 12PM. Extended access is available for \$25 to stay in the Camp-Resort until 3PM. Subject to availability.
- **EXTENDED ACCESS-** Extended access (after check-out time) does not guarantee guest will be able to stay on site until departing from the Camp-Resort. Extended access only guarantees access to the Camp-Resort and Camp-Resort amenities, which requires parking in overflow. Access is based on availability.
- **SEASONAL CAMPING/STORAGE-** We have limited Seasonal Campsites/Monthly Storage Sites available for our frequent guests. For additional details, inquire at the Ranger Station.
- **ADDITIONAL GUESTS-** Limit 6 People per Site. Rates based on 6 people (2 Adults and Up To 4 Children-Ages 2 and Under are FREE). Additional Person Fees Apply- \$14.95 per person

### Cancellation/Change/Refund/Payment/No-Show Policies:

**MUST CANCEL (2) WEEKS BEFORE SCHEDULED DAY OF ARRIVAL TO RECEIVE A REFUND. ALL RESERVATION CANCELLATIONS ARE SUBJECT TO A \$25 CANCELLATION FEE PER RESERVATION**

- The cancellation policy shall be amended in the event a natural disaster (i.e. Blizzard, Hurricane, or Tropical Storm Watch/Warning) is issued for the camp-resort area or the guest's residence within 48 hours of the reservation arrival date OR when there is a mandatory evacuation of the area and the camp-resort will be closed. Our cancellation policy varies depending on the timing of your cancellation notice in advance of the reservation date.
- Reservation arrival or departure dates may not be changed inside the cancellation window.
- We do not give credit or refunds due to the discomforts of nature. The fun continues rain or shine.
- Refunds are prohibited for weather conditions, voluntary departure, acts of nature, or evictions. Any refund processed will be refunded in the same form that it was originally paid or a reservation credit can be issued towards a future stay to be used within the the Calendar year from the date the reservation credit was issued. If not used by the end of the Calendar year, your Camp Credit is no longer valid.
- All refunds processed via credit/debit card will be processed back to the original credit/debit card used.
- We gladly accept Visa, Mastercard, Discover, and American Express.
- Are you struggling to pay in full? Give us a call to see how we can work with you.
- Reservations will be held until check-out time on the day following your scheduled arrival. No shows will result in full forfeiture of funds. All rates, specials, terms, and policies are subject to change at any time without notice. Harassment or mistreatment of our staff or other guests, including but not limited to, racist comments or hate speech, will not be tolerated under any circumstances.

### Day Passes:

- Daily Entry available- Limited Quantity Available.
- Vehicles are limited to 1 Vehicle per party of 4. Any additional vehicles will be a \$5 charge.
- We do not offer Advance Day Pass Purchases. First Come-First Serve!
- ALL Guests must Register at the Ranger Station.
- Wristbands are required to be worn by guests at ALL Times while in the park.
- Vehicle Passes must be displayed properly on your window or dashboard so that it is visible to our security personnel.
- Guests or visitors may not bring pets with them. If they arrive with a pet, they will not be permitted to enter the park.
- Failure to abide by these rules or follow policies and procedures will result in your removal from the park

**We are a family-oriented resort but catering to adults as well. We want everyone to have fun, enjoy our facilities and have a relaxing stay. Please respect other guests and our facilities. Please inform all members of your party of our resort policies. Those not abiding by all our policies & posted regulation or signage may be asked to leave with no refund. Our amenities are intended for the use and enjoyment of every guest. No guest will be excluded from any area in the resort unless the area has been reserved for a specific group or purpose with the written approval of management. Reservation requests may be granted or withheld at management's sole discretion and must be submitted to management at least 48 hours in advance of the reservation start time.**

**Management reserves the right to evict, at our discretion and without refund, any person whose conduct is objectionable or violates our Resort's rules, regulations and/or any staff directives.**

**FAILURE TO COMPLY WITH RULES WILL RESULT IN THE TERMINATION OF THE SITE SERVICES AGREEMENT AND WILL REQUIRE YOU TO VACATE THE RESORT PROPERTY IMMEDIATELY WITH NO REFUND.**

I have read the above and all of those in my party fully agree to comply with all Resort rules, regulations, and any Resort staff directives. I understand that non-compliance of Resort rules, regulations or Resort staff directives could result in our being asked to leave immediately with no refund.

Guest Signature \_\_\_\_\_ Printed name \_\_\_\_\_ Date \_\_\_\_\_ Site \_\_\_\_\_

**GUEST IS RESPONSIBLE FOR ANY AND ALL DAMAGES TO PARK PROPERTY CAUSED BY THEMSELVES OR GUESTS.**