

Rules and Regulations

Your Guide to a Stress-Free Stay

Get ready for a memorable experience at North Texas Jellystone Park™. From park rules to pet policies, this guide has everything you need to know for a seamless visit.

How Do I Contact Staff in the Park?

Main Phone #: (817) 426-5037

Option 1: Reservations — info@northtexasjellystone.com

Option 2: Activities — activities@northtexasjellystone.com

After-Hours Number for Guests in the Park Only (after 8:00 PM): (817) 426-2446

Payment and Cancellation Policy

Reservations are guaranteed by credit card. Payment may be made using debit or credit cards.

North Texas Jellystone Park requires a 50% non-refundable deposit at the time of booking. The remaining balance must be paid 30 days prior to arrival, unless otherwise stated.

Guests must be 21 years of age or older to reserve a cabin.

Holiday-weekend reservations must be paid in full at the time of booking.

Reservations made for holidays, special deals, discounts, or promotional rates are non-refundable at the time of booking.

The 50% deposit becomes non-refundable immediately after the reservation is confirmed.

Cancellation Policy

Cancellations made 31 days or more prior to arrival will forfeit 50% of the total reservation amount. A future credit may be issued for the full amount paid.

30 days prior to arrival, all reservations become non-refundable and the remaining balance must be paid in full.

Cancellations made 30 days or less before arrival will forfeit the entire reservation amount.

All cancellations must be submitted in writing by email to info@northtexasjellystone.com.

Failure to cancel within the designated time frame will result in forfeiture of all deposits and payments.

Reservations booked with deals, discounts, or promotional codes are final and cannot be modified.

Standard reservations may allow changes, but change fees may apply.

No changes are permitted within 7 days of arrival.

Guests who check out early will forfeit any remaining nights on the reservation.

Taxes and Additional Fees

6% Texas State Sales Tax

7% City Lodging Tax

A daily per-guest resort fee applies to each guest age 3 and older.

Children ages 0–2 stay free.

What is the Wi-Fi Password?

boobobear (all lowercase and one word)

How Do I Get Information About Activities and Announcements?

Download the Jellystone Park App for the schedule of activities, activity reminders/alerts, and more.

IMPORTANT: Any schedule changes, including weather-related changes and announcements, are announced on the app.

How Do I Request Service/Assistance?

Text Guest Services at 817-484-4845 for assistance/service.

Linen change-out is not currently provided except in an emergency. Linen replenishment is available between 8:00 AM and 8:00 PM.

How Do I Get to the Park?

Use the official North Texas Jellystone Park directions to get to the park.

Where is the Park Map?

See the North Texas Jellystone Park™ map.

I'm Arriving Late. What Do I Do?

Our welcome gate is open 24/7 and someone will be there to check you in. You can check in no matter the time.

Reservations & Front Desk: (817) 426-5037

What Are the Park Rules?

Items Not Permitted in the Park

Open/concealed carry of weapons

Crossover Utility Vehicles (CUVs), ATVs, and dirt bikes, including John Deere Gator and similar vehicles

Personal golf carts, except allowances for guests with mobility challenges; see the Golf Cart Policy

Hoverboards, motorized scooters, and other motorized toys

Gas- and battery-powered scooters

Drones and remote-controlled aircraft of any type

Bikes, skateboards, skates, and non-motorized scooters may only be used in designated areas and are not allowed on sidewalks, patios, playgrounds, or pool areas.

Motorcycles are permitted only as transportation into and out of the park.

Please review the complete Park Policies for additional rules.

What Are the Golf Cart Rules?

Please review the recently updated Golf Cart Policy.

What Is the Pet Policy?

Please review the North Texas Jellystone Park pet-friendly policy.

Where Are Park Operating Hours?

Operating hours can be found in:

Departmental operating information

Pirates' Cove operating hours

Activities Schedule

Are Wristbands Required?

Wristbands must be worn by all guests at all times while in the Park. Broken wristbands may be replaced at the Ranger Station. Lost wristbands require a replacement fee.

What Amenities Are Included in My Stay?

Please review the official What's Included list for the current amenities included with your stay.

What Amenities Are NOT Included in My Stay?

The following items/services are not included:

Golf Cart Rentals — available for getting around the 120+ acre park

Candy Bar Bingo — purchase candy bars at the Activities Desk to play

Art Zone crafts — numerous craft options are available for a nominal fee

Food and treats at Kountry Kreamery and Pirates' Cove Grill

Can I Have Visitors?

Visitor Policy

All visitors must purchase a Day Pass. Day passes may be purchased online or in person upon arrival.

Guests who are not listed on the reservation prior to check-in must purchase:

A Day Pass

A \$10 parking pass

This applies regardless of the length of their visit.

All guests in the park must wear a valid wristband. Wristbands will be issued at the park entrance.

Each site, cabin, or accommodation has a maximum occupancy limit, which will be strictly enforced.

Where Can I Get Food?

Food Service is available at Pirates' Cove Bar & Grill. Operating hours are listed in the Activities Schedule.

Kountry Creamery is located inside the Ranger Station and offers homemade ice cream flavors, specialty drinks, fudge and nuts treats, and breakfast.

Food items are also available in the Ranger Station Camp Store. Operating hours are listed in the Activities Schedule.

What Is the Current Pirates' Cove Information?

Please refer to the Pirates' Cove Operating Calendar for current information.

Pirates' Cove Game Zone is open year-round, with hours included in the Operating Calendar. Pirates' Cove hours are also included in the Activities Schedule.

What Is the Policy on Weapons?

Open/Concealed Carry of Handguns Prohibited

Pursuant to Section 30.07 of the Penal Code (Trespass by license holder with an openly carried handgun), a person licensed under Subchapter H, Chapter 411, Government Code (Handgun Licensing Law), may not enter this property with a handgun that is carried openly.

Conforme a la sección 30.07 del Código Penal (Traspasar portando armas de fuego al aire libre con licencia), personas con licencia bajo del Sub-Capítulo H, Capítulo 411, Código de Gobierno (Ley de portar armas), no deben entrar a esta propiedad portando un arma de fuego al aire libre.

Pursuant to Section 30.06 of the Penal Code (Trespass by holder of a license to carry a concealed handgun), a person licensed under Subchapter H, Chapter 411, Government Code (Concealed Handgun Law), may not enter this property with a concealed handgun.

Conforme a la Sección 30.06 del Código Penal (Traspasar Portando Armas De Fuego), personas con licencia bajo del Sub-Capítulo H, Capítulo 411, Código de Gobierno (Ley De Portar Armas), no deben entrar a esta propiedad portando un arma de fuego.

Other Prohibited Items

Other lethal weapons

Fireworks of any type, regardless of open or concealed carry

What Is the Alcohol Policy?

Alcohol must be in a plastic container and covered on fun rides, in buildings, and in pool areas.

Glass containers are not permitted in pool areas.

Alcohol is not permitted on golf carts.

What Is the Smoking Policy?

Smoking is not permitted in any building or cottage.

If you choose to smoke outside, please do not throw cigarette butts on the ground.

Guests who smoke in the room will be charged a \$250 cleaning fee.

What Is the Park Speed Limit?

Please drive slowly and carefully in the park. The speed limit is 10 mph.

What Is Pirates' Cove Water Park?

Pirates' Cove Water Park is a family waterpark adventure in North Texas, located next to North Texas Jellystone Park in Burleson, TX.

The waterpark features water slides, a lazy river, and attractions for all ages. Admission is included with the daily resort fee during the waterpark season.

Please check the current operating calendar for seasonal availability.

Do You Have a Reward Points System?

Earn free nights with Club Yogi™ Rewards.

2301 S Burleson Blvd
Burleson, TX 76028

info@northtexasjellystone.com

Reservations & Front Desk: (817) 426-5037

Activities Info: (817) 426-5037 x 7007 | activities@northtexasjellystone.com

Non-Emergency After Hours: (817) 426-2446

Anyone who fails to comply with these rules, that benefit everyone, will be asked to leave. We reserve the right to add or change rules as circumstances require. We have a no refund policy. By entering the premises described in the attached Site Map ("Premises"), I hereby consent and authorize Yogi Bear's Jellystone Park Camp-Resort in Burleson ("Camp-Resort") and anyone else it may authorize, to film, tape, photograph, or otherwise record me and to use the photographs and/or motion pictures and video taken of me, including my name, likeness and voice, as well as any testimonial statements made by myself, and all other aspects of my personality ("Publicity Items"), and any reproduction of them in any form, for the purpose of publicizing, promoting, and advertising Camp-Resort's activities in any media now known or later developed, in perpetuity and throughout the world, without further compensation to me. I further agree to release and hold harmless Camp-Resort, its representatives, affiliates, subsidiaries, agents, officers, directors, employees, successors, and assigns, from any and all claims, demands, losses, costs, expenses, or damages, including without limitation reasonable attorney's fees, which may arise out of or in connection with any claim by me or alleged to be on my behalf resulting from the use of the Publicity Items, the use of which I now knowingly and voluntarily grant to Camp-Resort, and the full ownership rights of which I now knowingly and voluntarily grant and assign to Camp-Resort. Further, I acknowledge and agree that I assume all risks and dangers incidental to the activity of camping in a rustic outdoors environment located on the Premises, including, without limitation, the danger of being injured by insects or other animals, of being injured while participating in recreational activities, such as hiking, swimming, or boating on the Premises, or of being injured as a result of inclement weather conditions ("Risks"). I agree to release and hold harmless Camp-Resort, its representatives, affiliates, subsidiaries, agents, officers, directors, employees, successors, and assigns, from any and all claims, demands, losses, costs, expenses, or damages, including without limitation reasonable attorney's fees, which may arise out of or in connection with my undertaking of these Risks. Without limiting the generality of the foregoing, I specifically acknowledge that Camp-Resort is not liable for injuries or property damages resulting from such Risks. I represent that I am the parent or legal guardian of any minor children that accompany me, and I hereby consent to the foregoing on his/her behalf. If you do not wish to agree to these terms, then you should not enter the Premises.