

Policies/Terms and Conditions

Check in & Check out

Check in for all rentals accommodations (Trailers, Cottages, and Cabins) is at 3 pm. All other sites may check in at 2 pm. Early check is not guaranteed and dependent on availability. Fees apply. Late Check in is available and can be arranged in advance with the office.

Check out for all sites, including accommodations at 11am. There is no late check out option. If you are still on site past check out time you will be charged \$20 hourly up to the cost of the additional day.

Occupancy

Pricing for all sites is based on the occupancy of 2 adults with up to 4 children. Additional costs are applicable for guests over and above and range according to age, and applicable festivals and events (CBMF & SOMMO).

- Tent sites have a maximum of 4 adults or 1 family unit.
- RV sites have a maximum of 6 persons.
- Our Accommodations (RV Rentals, Cottages, & Cabins) range according to the unit with a maximum of 4-6 persons.

If you have questions about the number of sites required for your stay, please call us to inquire!

Deposits

To guarantee your campsite or rental accommodation, a deposit equal to your first night will be charged to your credit card at the time you make your reservation.

A Site lock fee of \$20 plus tax will also be applied to the initial deposit and is applicable for specific site requests or group requests to be together. This lock fee is non-refundable.

Any remaining balance is due 30 days prior to check in and will be automatically charged. You may also use the link emailed in your reservation confirmation email to pay.

Cancellation

If you need to cancel your reservation, please call 902-963-2079 before the deadlines listed below to receive your deposit refund minus the cancellation fee of \$20. **Text and email notifications of cancellations are not acceptable.**

- RV, Tent, and Deluxe Tenting Sites : 48 hours cancellation notice is required.
- Rustic Cabins, Deluxe Cottages, Deluxe Plus Cottages, and Trailer Rentals: 14 days cancellation notice required.
- Reservations made after these deadlines are non refundable.
- No Show reservations will FORFEIT the deposit and reservation.
- Reservations are not transferable without campground approval.
- Please see below for Holiday and Special Events for additional deposit and cancellation requirements.*

- The \$20 lock fee is also non-refundable.

Holidays & Special Events

Please be aware that Holidays and Special Events may have specific deposit and cancellation requirements. Special conditions could apply during high-demand periods and for special events.

- For the period between July 9th and 14th, 2025, there is a mandatory 5-night minimum stay due to a special event. A deposit equal to the five-night minimum is obligatory. Cancellations during these dates are subject to a minimum service fee of \$75.00. To be eligible for a refund, less the \$75.00 cancellation fee, cancellations must be made by May 1, 2024. After May 1st, the entire deposit (full cost of reservation) will be retained.
- For the period between September 13th & 14th 2025, there is a mandatory 2 night minimum due to a special event. Cancellations during these dates will incur a minimal service fee of \$50.00. The deadline for cancellations to receive a refund, less the \$50.00 cancellation fee, is June 15th, 2025. Subsequent to June 15th, the complete deposit (full cost of stay) will be retained.
- Holiday weekends may also require a 2-3 night minimum stay.

Modifying a Reservation

Any changes to reservations must be made prior to the cancellation deadlines. If changes are made prior to the cancellation deadline there is no fee. If changes are made to the dates within the cancellation deadline the deposit will be forfeited.

Vehicle Registration & Safety

Kindly ensure you have your license plate(s) information available for registration. Keep parking passes visible at all times. Within the campground, all vehicles must adhere to a speed limit of 10 km/hr or less. Standard regulations apply, including no alcohol consumption and no sitting in the backs of trucks.

Each camping site permits the parking of two vehicles. Additional vehicles must be registered and parked in the primary parking area near the office, subject to space availability (fees may apply).

Visitors

Entrance to the park is restricted to registered guests only. Visitors are required to check in at the office, register, pay a fee, and obtain a parking pass for our main parking lot. Pets are not allowed for visitors. We retain the right to regulate the number of people visiting a site. Day visitors must vacate the premises by 10:00 pm (9 pm during Special events). Prior to inviting any visitors, kindly consult the office. Registered guests are accountable for ensuring their visitors are appropriately registered and adhere to all campground rules.

Quiet Hours

Quiet hours are observed from 10 pm to 7 am, during which we kindly request guests to be considerate of their neighbors and others. All communal areas of the campground close at 10 pm, and children should return to their sites under adult supervision. No biking around the

campground after dusk. At 11 pm, while you are welcome to maintain a campfire, we ask that noise levels be minimized. If you need to enter or exit the campground during quiet hours, please be mindful of those in the vicinity and maintain a respectful noise level.

Entrance Gates

Access cards for the Entrance Gate are a requirement for campground stays. Please return to the office when checking out.

Campfires

Campfires are permitted at each site, in the designated fire pit provided, weather permitting and in conjunction with provincial fire ban laws/regulations. Wood is available for purchase at our Store. Fires are to be properly extinguished and not exceed 12 am.

Pool & Playground

No lifeguard is on duty at our pool. Children under the age of 14 must be supervised by an adult at all times.

Horseplay and running are not permitted in our pool area.

Children in diapers must wear swimming diaper in pool

Rough play is not permitted at our pool or playground. Failure to follow these rules result in you being asked to leave without refund.

The playground opens at 9 am and closes at dusk.

Our bouncy pillow is weather dependent and will be closed if wet.

Electrical Use

Absolutely no generator use is permitted.

Please use designated charging stations for electric vehicles (located in the main parking lot). Do not plug into site pedestals.

You are responsible for understanding how many AMPs you are using. AMP usage over the AMPs provided can trip your breaker. Please be mindful of your AMP usage, so that you don't trip your breaker during your stay. Please notify the office so that we can notify maintenance if you have any electrical issues during your stay. Guests are not permitted to diagnose our electrical pedestals per insurance and safety requirements. Maintenance is happy to help. Even if you are an electrician, laws prohibit you from working on our pedestals unless hired to do so.

Laundry

The laundry room is open 24/7. Change and vending available at the office during business hours. Please do not leave your laundry unattended. We are not responsible for accidents or theft.

Bedding for Cabins Cottages and RV Rentals

For those renting our cabins or trailers, please note that bedding and bathroom essentials (linens) are not provided and should be brought along with you.

Drones

Drones are not permitted in our park. Please do not fly drones over people or RVs.

Fireworks and Firearms

Fireworks and firearms are strictly prohibited in our park. The prohibiting of fireworks includes, smoke bombs, aerals, and firecrackers. The prohibiting of firearms includes all guns including air soft, BB, and pellet guns.

Tent Policy

To avoid overcrowding of tenting sites, we have a 2 tent maximum per tent site (guest choice of sleeping tent(s) versus kitchen tent) as long as structures stay within the site limits. No sleeping tents are permitted on Pull thru sites/Deluxe tenting sites/Deluxe Patio Sites/Cabins & Rental Trailers. A kitchen tent is acceptable.

- Only one tent is permitted on back in regular 30 amp sites (choice of tent).
- Each site may have a maximum of 6 people /one family unit. Maximum of 4 adults per site. Additional fee(s) over 2 adults are applicable.

Pets

Many campers enjoy bringing their dogs or cats along for the camping experience. All pets must be registered at the Front Desk upon arrival. To ensure the safety and enjoyment of all guests, please keep your pet on a leash at all times within the park. Pets are welcome to roam and play off-leash in our designated Dog Park.

When outside their owners' vehicles or rental units, dogs must be kept on leashes no longer than 6 feet. Avoid leaving a tethered dog unattended, and always clean up after your pet. Dogs displaying hostility or aggression, regardless of breed, will be requested to leave the campground along with their owners. Excessive barking can be disruptive to other campers, so if your pet tends to be vocal, alternative accommodations should be sought. Pets are not allowed in resort buildings and amenity areas.

Service animals, accompanying a disabled person, are permitted without the need for proof of disability or certification for the service animal.

Trash Disposal and Recycling

In Prince Edward Island, Waste Watch is a mandatory program for residents, visitors and businesses. Trash cans are located throughout the park. Please sort garbage/recyclables in clear bags only and place them in the appropriate receptacles/designated cans.

Safety and Emergencies

If you observe any concerning activities, please inform our staff (security in evening) or call (902) 963 2079, Ext 333, available 24 hours a day. Security actively monitors the campground and is on duty overnight during the peak season.

In the event of a 911 call, please notify the office/security if time allows, so that staff can be ready to guide emergency personnel to your site.

Tenants and Guests are accountable for any damage or injuries caused by themselves, their children, and/or pets. Guests accept all associated risks and agree to hold the Landlord harmless from and indemnify against the same. The resort disclaims responsibility for personal injuries, as well as damage, loss, or theft of personal property or vehicles.

Alcohol

Adherence to liquor laws requires that alcohol consumption is limited to your own campsite.

Cannabis

The use of cannabis is strictly prohibited in all public areas, including buildings, decks, pools, and inside our rental trailers and cabins. The only permissible location is within your personal camping equipment/site, provided it does not disrupt or interfere with the enjoyment or well-being of fellow campers.

Eviction

We retain the right to decline service and/or access to the campground at our discretion. Immediate eviction without refund will be enforced for loud noise or music, vulgar language, abusive behavior, or any form of disturbance. Individuals evicted due to issues involving alcohol consumption and cannabis use will be escorted off the premises by a member of the Royal Canadian Mounted Police Force.