

## Reservation Policies at Chautauqua County Jellystone Park™

1. Reservations are recommended, campers must be 21 years or older to make a reservation.
2. A 1-night deposit is due at the time of booking. A 3-night deposit is required for all Holiday weekends. The balance is due 30 days prior to arrival and will automatically be charged to the card on file, including any add-ons and online store purchases. Reservations made less than 30 days in advance are required to be paid in full at the time of booking.
3. **Holiday Weekends: Memorial Day Weekend, July 4th Weekend, Labor Day Weekend, Columbus Day Weekend.** Holiday weekends require a minimum of 3 night stay, paid in advance. The balance is due 30 days prior to arrival and will automatically be charged to the card on file, including any add-ons and online store purchases. Reservations made less than 30 days in advance are required to be paid in full at the time of booking.
4. **Cancellations:**
  - **Campsites:** Minimum 7 day notice prior to date of arrival for campsites, 14 day notice prior to arrival dates required for Holiday weekends. The deposit will be refunded minus a \$15 cancellation fee.
  - **Rentals:** Minimum 14 day. notice prior to arrival date required, 21 days notice prior to arrival dates for Holiday weekends. The deposit will be refunded minus a \$30 cancellation fee.
  - ***There will be no refund if less than required notice.*** Reservations deposits paid less than 7 days prior to arrival for campsites, and 14 days prior to arrival for Rentals are non-refundable.
  - **No Shows:** No refunds or credits will be given for a no show. If you fail to show up by noon on the day after your scheduled arrival, the sites will revert back to the campground to be rebooked.
5. If you would like to ensure the site of your choice, please use our **site lock** option. If you do not lock your site, we reserve the right to move you to another site in the same “*site type*”.
6. Check-in: 2pm; Check-out: 12pm (noon)
7. **Early Arrival/Late Checkout:** \$30 charge may be applied for the extra ½ day.

8. **Groups:** We offer a 10% discount for groups with 10 or more guaranteed reservations.
9. Group Discounts not offered on Holiday Weekends.
10. Management reserve the right to deny a reservation to anyone for any reason.
11. **Golf Cart Rentals:**
  - Must be 21 years or older and hold a valid driver's license to rent a golf cart. All drivers must have a driver's license (no permits).
  - 2 night minimum for a golf cart rentals on a weekend, 3 nights minimum on a holiday weekend.
  - Golf Cart rental check in and check out times follow the same times as campsites.
12. **Pedal Kart Rentals:** Pedal Karts are rented by the ½ hour and hour. Please see Ranger Station staff for the rates and scheduling. Parents must sign a waiver prior to renting the pedal kart.